



LONG NECK WATER COMPANY

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CUSTOMER'S RIGHTS AND RESPONSIBILITIES

APPLICATION FOR SERVICE

An **Application for Water Service** must be signed and returned with the appropriate fees, if any, within 10 business days. If application has not been received water service will be disconnected based upon an unauthorized transfer of service and turn off and turn on fees will apply.

BILLING

Water service is billed on a quarterly basis, January, April, July, and October. Each billing period will include a Facility Fee, Water Usage, if any, and Fire Hydrant Fee, if applicable.

PAYMENTS

Payments are due upon receipt. For your convenience, LNWC accepts VISA, MC and Discover Card.

LATE FEES

If payment has not been received within 30 days, a late fee of 1.5 percent will be applied.

DISCONNECTION OF SERVICE

If bill remains unpaid for a period of 30 days, it shall be classified as delinquent, and a late notice will be sent. If the bill is then not paid within 10 days and payment arrangements are not made, service will be disconnected. If water service is disconnected, all unpaid bills, turn off and turn on fees will apply and must be paid in full before water service can be restored. Please note, per Long Neck Water Co. rules and regulations, a \$150.00 re-connection fee shall be applicable to a premise that has had discontinuance of service due to the termination of a water service contract for 30 days or more.

SCHEDULE OF CHARGES

Facility Fee	\$40.50 (5/8" meter)
Water Usage	\$2.16 per 1,000 gallons
Fire Hydrant	Fee \$4.95
Late Fee	1.5% monthly
Turn Off/Turn On Fee	\$25.00 each (Total of \$50.00)
Turn Off/Turn On Fee	\$35.00 (after hours)
Reconnection Fee	\$150.00 (if service is off more than 30 days)
NSF Check Fee	\$25.00
Tampering Fee	\$75.00
Winterization Off/On Fee	\$35.00

Customer is responsible to notify LNWC of any changes. (name change, billing address, phone numbers, etc.)